Compare your analysis to this solution.

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| Code of Conduct Category | What Went Well? | What Can be Improved? |
| **Responsibility** | * The AI-driven inventory management system effectively optimized stock levels, leading to a 20% reduction in expired medications and a 15% increase in the availability of essential drugs. * Comprehensive training programs were conducted to ensure staff were well-versed in using the new AI systems, leading to smoother implementation and operation | * Adequate measures were not taken to ensure data privacy, leading to potential breaches of confidentiality as the AI systems collected and processed customer data. |
| **Honesty** | * The AI-powered analytics provided valuable insights that helped management make informed decisions, resulting in a 10% increase in sales. * Regular updates and meetings with stakeholders ensured transparency and alignment with program goals, fostering a cooperative environment. | * During the initial phase, some performance metrics were inaccurately reported to present a more favorable view of the progress, leading to unrealistic expectations and misinformed decision-making |
| **Respect** | * The AI chatbot successfully handled 80% of customer queries, improving response times and customer satisfaction. | * The training materials and support provided were only available in English, which excluded non-English speaking employees from fully benefiting from the training sessions. |

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| **Fairness** | * Regular updates and meetings with stakeholders ensured transparency and alignment with program goals, fostering a cooperative environment. | * One of the vendors selected for the AI systems had a personal relationship with a senior manager, and this conflict of interest was not disclosed, raising concerns about the impartiality of the vendor selection process. * The implementation team faced an uneven distribution of work, with certain members being overloaded while others had significantly less to do, which affected team morale and productivity. |